

How to troubleshoot performance graphs

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Overview

This page provides a troubleshooting checklist for performance graphs.

Steps

1. Are the following configuration parameters properly configured in the `nagios.cfg` file?

```
perfddata_timeout = "60"
process_performance_data = "1"
service_perdata_command = "process_service_perfddata_file"
service_perfddata_file = "/usr/local/groundwork/nagios/eventhandlers/service_perfddata.log"
service_perfddata_file_template =
"$LASTSERVICECHECK$\t$HOSTNAME$\t$SERVICEDESC$\t$SERVICEOUTPUT$\t$SERVICEPERFDATA$"
service_perfddata_file_mode = w
service_perfddata_file_processing_interval = 300
service_perfddata_file_processing_command = "process_service_perfddata_file"
```

2. Is the file `service_perfddata.log` in the `/usr/local/groundwork/nagios/eventhandlers` directory? And does it have a current date and time stamp, within the past 10 minutes?
3. Is the file `process_service_perf_db_file.pl` in the `/usr/local/groundwork/nagios/eventhandlers` directory? And does it have the correct ownership and permissions?
4. Do the RRD files in the `/usr/local/groundwork/rrd` directory have fairly current data and time stamps?
5. Is there an entry in *Configuration > Performance* application where the service field matches the name of the service you are trying to graph?