

How to generate SLA reports

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Overview

This is an example of generating SLA reports.

Steps

How to Generate SLA Reports

SLA reports provide a look at the contract items and show the time calculations of the different states of operation including OK, Warning, and Critical, and also the target availability and the actual availability for a specified time period. With the Report option you can output selected contract items to the UI or export by hostgroup to an .xml file.

1. Select **Business >SLA Reports**.
2. Select the type of report you wish to generate; **Website** or **XML**.
3. Select the predefined SLA **contract** and select **Run report**.

Figure: Creating SLA Reports

