

# How to configure contact groups in NoMa

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## Overview

Contact groups are definitions of one or more contacts and can be used to send alert or recovery notifications to a group of contacts. Contact groups can be created for an area of expertise (e.g., *network-administrators*) or geographic location (e.g., *san\_francisco-support*). When a host or service has a problem or recovers, *NoMa*, as configured, will find the appropriate contact groups to send notifications to and notify all contacts. These *Groups* are applied in the *Notifications* tab.



### Deleting Contacts Groups associated with Escalations

If you need to delete a contact group and it is associated with an escalation, you need to first delete the escalation, then delete the contact group. If you deleted a contact group that is associated with an escalation, this will cause a crash of the NoMa daemon and an error in the Debug Log.

## Steps

1. Go to **Configuration > NoMa**.
2. Select the **Contactgroups** tab.
3. Click the **Create** button on the right side of the screen, (select the pencil icon to edit an existing contactgroup).
4. Enter the **contactgroup directives** as described below.
5. Click **Create**.

Table: Contactgroup directives  
|| Directive || Description ||

Name (short)	Name of the contact group.
Name (long)	Descriptive name.
Timezone	Sets the time zone of the contact group. NoMa makes use of the Perl DateTime::TimeZone to provide proper timezone support (including winter/summer time) and simplifies worldwide support for working hours , (e.g., <i>America/Los_Angeles</i> ).
Notification hours (Timeframe)	Sets the contact groups availability to receive notifications, (e.g., <i>24x7</i> ).
Do not send notifications (to members)	If <i>checked</i> , contact group is a view-only group and notifications are not sent. The contact group is ignored while evaluating notification rules in response to incoming alerts. If <i>unchecked</i> , notifications are sent to the contact group per notification rules.
Members	Sets the contacts to be included in the contact group, the individuals that will be notified.

Figure: Contactgroups tab

### Create Contactgroups

Fields with \* are required.

#### Group Information

**Name (short) \***

**Name (long) \***

**Timezone**

**Notification hours**

**Do not send notifications (to members)**

#### Members

**Name**

Nagios Administrator
Hans Kriel

Cancel Create