

How to configure contacts in NoMa

WAS THIS PAGE HELPFUL? [Leave Feedback](#)

Overview

Contacts are individual definitions indicating who should get notified and how and when they should get notified in the event of a problem on your network. Contacts can then be applied within the tabs for *Contactgroups*, *Holidays*, and in the notification rule (*Notifications* tab). Contact groups are definitions of one or more contacts and can be used to send alert or recovery notifications to a group of contacts.

Steps

1. Go to **Configuration > NoMa**.
2. Select the **Contacts** tab.
3. Click the **Create** button on the right side of the screen, (select the pencil icon to edit an existing contact).
4. Enter the **contact directives** as described below.
5. Click **Create**.

Table: Contact directives

Directive	Description
Full Name	Full name of the person to receive the notification. This is displayed in various screens as the contact name.
Username	User name, displayed in the <i>Logs</i> tab as a notification recipient.
Timezone	Sets the time zone of the contact. NoMa makes use of the Perl <code>Date::Time::TimeZone</code> to provide proper time zone support (including winter/summer time) and simplifies worldwide support for working hours , (e.g., <i>America/Los_Angeles</i>).
Timeframe	Sets the contacts availability to receive notifications, (e.g., <i>24x7</i>).
Suppress multiple alerts	If <i>checked</i> , no more than one notification for the <i>same</i> alert condition will be sent out to this particular contact. If <i>unchecked</i> , indicates the contact will receive more than one notification for the <i>same</i> alert condition, if more than one alert is sent in for that condition.
Contact addresses	Sets the contact's information for notifications: email, phone, mobile, <i>Growl</i> address.
Holiday	(Available to existing contacts) Indicates a period of time a contact should not receive notifications. Selecting this option opens the <i>Holidays</i> tab and returns to the <i>Contacts</i> tab.

Figure: Contact tab

The screenshot shows the 'Create Contacts' form in the NoMa configuration interface. The 'Contacts' tab is selected in the navigation bar. The form includes the following fields and options:

- Contact information:**
 - Full Name * (required): Hans Kriel
 - Username * (required): hkriel
 - Timezone: America/Los_Angeles
 - Timeframe: 24x7
 - Suppress multiple alerts:
- Contact addresses:**
 - Email: hkriel@gwos.com
 - Phone: [empty field]
 - Mobile: [empty field]
 - Growl address: [empty field]

At the bottom right, there are 'Cancel' and 'Create' buttons. A blue arrow points to the 'Create' button.